**INFRASTRUCTURE:**

QA -- GCP , ESI (physical / vmware)

PROD -- C3

**Server Platform identification**:

With IP and NSLOOKUP

10.176.x.x and 10.180.x.x 🡪 GCP

10.57.x.x 🡪 ESI

10.37.x.x 🡪 C3 (production)

ESI inventory search: http://apptoolslvs01.qa.paypal.com/cgi/inventory.cgi?

C3 : https://c3.paypal.com/lvs03/cgi/cloudinfo.cgi?tab=instances

**GCP login issue:**

SSH issue - Try with individual id and check preliminaries.

Error logs : /var/log/auth.log (or) /var/log/secure (depending on OS)

**Yoda error:**

chown, chmod related errors in yoda deploy

Working with VI editor: Remove lines from TS.xml and PRE\_TS.xml.

**Hyper & Stage issues**

/var/log/auth.log (or) /var/log/secure for login

Filesystem full issue. (missed in session)

Check which folder consumes more and see if something can be deleted without affecting application / service. Most cases we can only delete OS related files like logs and not anything else.

\*\*Do not delete logs which are currently being written into. (like message , maillog , etc) , this won’t clear space. (this can be checked using “lsof” command and grep for the log file). Log rotated files such as message.1 , maillog.1 can be deleted if they are old.

**Login to containers**

For non-genesis hosts

docker exec -ti <container-ID> /bin/bash

For Genesis,

Download the ***cuser\_rsa*** key from Altus UI. Copy it to any hyper host (hypertestlvs01) using winscp.

Change permission of ***key : chmod 400 cuser\_rsa . Then SSH from the same location.***